

Justus-Liebig-Universität Gießen, Postfach 11 14 40, 35359 Gießen

Open letter of
Justus Liebig University Giessen

Dezernat B –

**Recht, Zentrale Aufgaben, Sicherheit und
Angelegenheiten der Studierenden**

Ludwigstr. 23
35390 Gießen

17.12.2019

**IT security incident at Justus Liebig University Giessen –
Measures to reduce impact on JLU graduates**

Dear Sir or Madam,

As you will certainly have learnt from the press, Justus Liebig University shut down its servers for security reasons after a severe IT security incident. This means that JLU is offline: Internet, electronic mail system and internal networks are not usable. It is currently not possible to make definitive statements on when the servers will be back online. The incident affects the entire examination administration system as well. As a consequence, Justus Liebig University is currently not able to provide its students and graduates with degree certificates, transcripts of record or any other examination certificates.

To prevent disadvantages for JLU graduates who are currently unable to prove their degree for applications due to the situation mentioned above, we would be very grateful in view of this exceptional situation if JLU applicants could be granted a generous period of time to submit their application documents.

Yours sincerely,



Prof. Dr. Joybrato Mukherjee